

Student Protection Plan

Green Valley Academy

(In Partnership with the University of Wolverhampton)

Aligned with OfS Condition C3 and University Collaborative Framework

1. Purpose and Scope

This Student Protection Plan sets out the measures that Green Valley Academy has in place to protect the continuation and quality of study for all students should a risk arise that could affect their course or academic experience. The plan applies to all students enrolled on Green Valley Academy programmes, including those delivered under a collaborative or franchise arrangement with the University of Wolverhampton.

2. Commitment to Students

Green Valley Academy is committed to ensuring that students can complete their studies as intended. The institution maintains a proactive risk management and continuity planning framework to minimise disruption. The approach prioritises transparent communication, early identification of potential risks, protection of academic quality, and collaboration with the University of Wolverhampton to ensure student outcomes are not adversely affected.

3. Identified Risks and Mitigation

Potential Risk	Likelihood	Mitigation Actions
Programme closure or withdrawal	Low	Advance consultation with students and the University of Wolverhampton; teach-out arrangements; or transfer to an equivalent programme.

Loss of awarding or validating partner	Low	Maintain multiple affiliations (ATHE, Quali, Wolverhampton); re-validation or transfer arrangements to alternative provider.
Campus relocation or loss of premises	Very Low	Premises of over 20,000 sq. ft. at Forest House, Ilford; contingency teaching sites identified for continuity.
Staff turnover impacting delivery	Medium	Staff succession and recruitment plan; associate lecturers available to ensure uninterrupted delivery.
Institutional financial viability	Very Low	Quarterly review by Finance, Audit & Risk Committee; financial reserves and insurance coverage in place.

4. Information for Students

In the unlikely event of a course, site, or institutional change, Green Valley Academy will:

- Notify affected students at the earliest possible opportunity;
- Provide a clear explanation and options available;
- Offer guidance and support to enable informed decision-making;
- Work with the University of Wolverhampton to facilitate transfers or completion elsewhere; and
- Provide refunds or compensation where appropriate, in line with the Tuition Fees, Refunds and Compensation Policy.

5. Refunds and Compensation

If course continuity cannot be maintained, students may be entitled to a refund or financial compensation. This will be handled in accordance with Green Valley Academy's Tuition Fees, Refunds and Compensation Policy, ensuring fairness and transparency.

6. Communication and Review

This Student Protection Plan is published on the Academy's website at www.greenvalley.org.uk/policies/student-protection-plan. It is reviewed annually by the Governing Body and updated as part of the Academy's risk management and OfS compliance review cycle. Students are consulted via the Student Experience Committee, and updates are communicated through the VLE and student handbook.

7. Key Contacts

Principal: Mark Bentley – principal@greenvalleyacademy.co.uk

Chief Executive Officer: Dr. Mohammad S. Sarker – ceo@greenvalleyacademy.co.uk

Student Welfare Officer: welfare@greenvalleyacademy.co.uk

Contact:

Green Valley Academy

Forest House

16–20 Clements Road

Ilford, London, IG1 1BA

United Kingdom

Tel: +44 (0)204 518 7170 / +44 (0)204 532 2065

Email: info@greenvalleyacademy.co.uk

Website: www.greenvalleyacademy.co.uk

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